

GICV's Greg Mortimer Receives Renewed Registered Building Service Manager Designation from Building Service Contractors Association International



JOHNSTOWN, PA, July 22, 2010—Greg Mortimer, Business Development Coordinator with Goodwill Industries of the Conemaugh Valley, Inc., (GICV), has received the renewed certification of his Registered Building Service Manager (RBSM) designation from the Building Service Contractors Association International (BSCAI) for his continued involvement in the educational and professional activities of the building service industry. The RBSM designation is the symbol of excellence for building service contracting personnel. Mortimer's certificate is for 2010–2012.

BSCAI, which officially formed in 1965, represents a worldwide network of more than 1,000 member companies from across the U.S. and 15 other countries, who provide cleaning, facility maintenance, and other related services to building owners and managers. The association provides educational programs, publications, seminars, and networking opportunities, all developed specifically for the building service contracting industry.

According to BSCAI, only 1% of employees in the cleaning industry have earned the RBSM designation. Maintaining the RBSM designation requires continuing education. Mortimer received his first RBSM designation in July 2006.



Applicants for the RBSM designation certification must successfully complete and pass a *comprehensive, full-day examination administered by BSCAI in 24 subject areas; some include* General Management, Technology of the Industry, Government Regulations, Quality Control, Security, Safety and Fire, Customer Relations, and Employee Training.

“Greg’s achievement and RBSM designation demonstrates his solid foundation of knowledge and industry competence,” stated Phyllis J. Bandstra, GICV President and CEO. “It also raises awareness of his commitment to professionalism to our current and prospective contract clients.”

GICV offers all types of contract custodial cleaning services for offices, meeting spaces, common areas, classrooms, restrooms, and more. Services are provided by GICV custodial personnel who have barriers to employment and are certified and trained according to standards that are set forth by the Cleaning Management Institute (www.cminstitute.net), a leader in the custodial industry and a professional society dedicated to education, training, and career improvement for facility maintenance. All custodial personnel are accompanied on the job by GICV job coaches. GICV provides all of the insurance, equipment, tools, cleaning supplies, transportation of personnel, and wages.

Mortimer is responsible for managing 15 GICV facilities and their associated grounds, which includes supervising and coordinating contracted work and contractors; supervising maintenance, repairs and renovations; and coordinating employee and client safety and security. He also manages commercial cleaning services for 22 outside contracts that include federal and state government facilities and organizations, commercial businesses, and private residences. He has been with GICV since December 2003.

For information or to learn about GICV’s Commercial Contract Services or any of its programs and services, please contact Debbie Roman at (814) 536-3536, ext. 223 or marketing@goodwilljohnstown.org. Visit www.goodwillsouthcentralpa.org.

Goodwill Industries® of the Conemaugh Valley, Inc. (GICV) is an independent nonprofit organization established in 1962 to empower individuals and families with employment barriers to achieve their fullest potential in the community through work services. Headquartered in Johnstown, Pennsylvania, GICV serves individuals with disabilities and disadvantages, dislocated workers, youth, and other job seekers throughout south central Pennsylvania in Bedford, Blair, Cambria, Huntingdon, Indiana, and Somerset counties by providing education and career services as well as job placement and post-employment opportunities. GICV is a community-based member organization of Goodwill Industries International, a 180-member network in the U.S., Canada, and 13 other countries. For more information, visit GICV’s website at www.goodwillsouthcentralpa.org.